

Village Baxter Community Care



SCHEDULE OF FEES

HEMOCARE PACKAGES - fees applicable from 1st July 2022

Ph. 5971 6380

Home Care

Supports clients with domestic assistance, household tasks, cleaning and laundry.

<u>Home Care – Minimum 1hr services</u>	Hourly Rate
Monday to Friday 7am to 7pm	\$58.00
Weekends	\$80.00
Public Holidays / Out of Hours	\$92.00

Personal Care / In Home Respite

Supports clients with showering, grooming, mobility assistance, transport, shopping, respite care, social support, and meal preparation.

<u>Personal Care / In Home Respite (In Home Respite minimum 1 hr)</u>	Hourly Rate	Half Hour Rate
Monday to Friday 7am to 7pm	\$60.00	\$44.00
Weekends	\$84.00	\$55.00
Public Holidays / Out of Hours	\$94.00	\$60.00

Gardening & Maintenance

Supports clients with gardening, lawn mowing, pruning, cleaning gutters, cleaning windows, minor home modifications and maintenance.

<u>Gardening & Maintenance – Minimum 1hr services</u>	Hourly Rate
Monday to Friday 7am to 7pm	\$63.00
Weekends / Out of Hours	\$100.00

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Nursing Services – Medication Management & Wound Management. RN Client Assessments.

Supports clients with medication administration and management. Support clients with wound management. Enrolled Nurse and Medication Trained Personal Care Attendants.

Registered Nurse Client Assessment – health diagnoses, pain management, assess for allied health referrals. Maximise client wellbeing.

<u>Medication & Wound Management – Enrolled Nurse/PCA</u>	Hourly Rate	Half Hour Rate
Monday to Friday 7am to 7pm	\$82.00	\$60.00
Weekends	\$98.00	\$75.00
Public Holidays / Out of Hours	\$105.00	\$80.00
<u>Registered Nurse – Client Health Assessment</u>		
Monday to Friday 7am – 7pm	\$110.00 per assessment	

Sleep over Care

Supports clients overnight until the morning. This includes 10-hours of care (2-hours of active personal care plus 8-hours of uninterrupted rest period - usually 9pm to 7am). An additional charge will apply where staff provide care during the 8-hour uninterrupted rest period.

<u>Sleep over Care</u>	Rate per service
Weekday	\$310.00
Weekends & Public Holidays	\$440.00

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24-Hour Care

Supports clients with 14-hours of active care during a 24-hour period and a 10 hour inactive period. Supports clients with their personal care needs such as showering, grooming, mobility assistance, respite care, social support, and home care tasks (e.g. cleaning and meal preparation).

24-Hour Care – Including inactive period – Please ask for a quote.

24-Hour Care – Active care

To be charged at the relevant Personal care hourly rate depending on day and time – Please ask for a quote.

Travel
All Shopping, Transport, and Appointments Services have an additional travel fee per kilometre.

<u>Transport</u>	Per km (No GST)
Charged when you accompany carer in their vehicle.	\$1.40

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Commonwealth Funded Homecare Package Program – Level 1,2,3,& 4 Consumer Directed Care	Level 1	Level 2	Level 3	Level 4
Package Management Fee – per fortnight	\$35	\$61	\$133	\$201
Case Management Fee – per hour <u>Level 0 – Self Management</u> - Hours provided as requested during business hours - Extra fees may apply if provided outside business hours	\$90 p/hr	\$90 p/hr	\$90 p/hr	\$90 p/hr
Case Management Fee – per fortnight <u>Level 1 – Case Management Coordination</u> - Hours as required as per case management level description – see below.	\$42	\$73	\$160	\$242
Case Management Fee – per fortnight <u>Level 2 – Professional Case Management</u> - Hours as required as per case management level description – see below	\$70	\$122	\$265	\$403
Extra costs may apply for services provided by external organisations – discuss with provider				
Additional Case Management fees as required per hour as per Level 1 case management description	\$90	\$90	\$90	\$90
No Exit Fee Charged				
No Basic Daily Fee Charged				
Income Tested Fees will apply as per advice from Department. Direct Debited monthly in advance.				

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Three Tier Service Model

Package Management – applies to all levels of Homecare Packages

- Initial assessment and development of care and services plan by a qualified Case Manager
- Assignment of an account's assistant to manage invoicing and payments to service providers in accordance with the Agreed Home Care Budget.
- Agreement as to what care and services are required and the minimum quality standards and documentation required for payments to external providers that can be made from the package
- Payment of invoices and provision of a monthly Statement
- Annual budget review.
- Management of all compliance, quality and auditing systems
- Fees apply for any other support and assistance provided by Case Managers or Coordinators

Case Management Coordination – 3 levels of service

Level 0 - Self Management

- Village Baxter Responsibility
 - You will be allocated a go to Qualified Case Manager who will respond to any communication, issues, concerns or requests.
 - Hourly fees apply
- Client Responsibility
 - Undertaking their own recruitment and management of their chosen support team, including scheduling your appointments and times, covering annual leave, sick leave and ensuring services are delivered to their own standards
 - Sourcing, purchasing and/or being reimbursed for products and services
 - Ensuring all purchases are made in accordance with Village Baxter policies and relevant Government legislation
 - Managing their own clinical needs, including hiring nurses and allied health professionals
 - Managing their own Home Care Package budget to ensure that funds are not overspent

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Level 1 - Case Management Coordination

(For Clients with stable needs and regular services)

- Initial assessment and development of care and services plan by a qualified Case Manager
- Assignment of a “coordinator” who has completed our internal training program but has no formal Case Management qualifications.
- basic support to coordinate and schedule quality care and services as agreed at the annual care package review
- monthly customer service support telephone call
- Annual Care Package review. When care needs change and additional needs are required, a fee is charged for changes outside of the annual review.
- 10% processing fees for all brokered care, services and equipment that provided by an external organisation
- Recruitment and management of your support team, including scheduling your appointments and times, covering annual leave, sick leave and ensuring services are delivered to your standard
- Sourcing, purchasing and reimbursing payments for products and services that agreed to be included under the care package. If needs are required that are not included in the already agreed care and services plan, an hourly fee is charged for reviews, assessments and changes outside of the annual review.
- Ensuring all purchases are made in accordance with Village policies and relevant Government legislation
- Managing your Home Care Package budget

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Level 2 – Professional Case Management (For Clients with complex needs and changing services)

- Initial assessment and development of care and services plan by a Registered Nurse and or a qualified Case Manager
- Assignment of a “Case Manager” who has completed our internal training program AND has a formal Case Management or Nursing qualifications
- Support to coordinate and schedule quality care and services as per the Agreed Care Package
- 6 monthly Care Package review. Unlimited changes, no processing fees on brokered care, services and equipment that provided by an external organisation. Regular phone calls and home visits included as required. Support and monitoring to identify changing care needs and navigating acute, higher or alternative levels of care
- Recruitment and management of your support team, including scheduling your appointments and times, covering annual leave, sick leave and ensuring services are delivered to your standard
- Sourcing, purchasing and reimbursing payments for the products and services in accordance with your assessed and changing health care needs as part of your unlimited care plan reviews
- Ensuring all purchases are made in accordance with Village policies and relevant Government legislation
- Managing your clinical needs, including hiring nurses and allied health professionals
- Managing your Home Care Package budget

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